

Terms and Conditions

- Group member rates apply where applicable.
- Places can only be guaranteed on full payment of course fees.
- Course Fees are payable 2 weeks prior to commencement of course.
- EAGIT reserves the right to increase course fees should it be deemed necessary, prior to the commencement of the course.
- Some courses may be delivered in-company if required; special rates will apply.
- EAGIT reserves the right to cancel or reschedule courses should the numbers not exceed the minimum requirements.
- Course fees include refreshments, course materials and EAGIT certification.
- City & Guilds courses include registration, practical assessment and City & Guilds certification.

Cancellations

If delegates cancel or do not attend a course which has been booked; a charge will be levied as follows:

- Less than three weeks notice: 50% of the full course cost.
- Less than two weeks notice: the full cost of the course will be charged.
- Where cancellation includes an external exam; the full registration cost will be charged over and above any cancellation fee up to a maximum of the full course cost.
- Substitutions may be made only where no external exam is involved.

In all cases we will give consideration to the individual circumstances of the cancellation.